

INFORMATION SOCIETY SURVEY (ESI-Companies) 2012

Donostia-San Sebastián for capitals and el Alto Deba for regions stand out in the percentage of companies using information technology

However, there were no large differences between capitals or regions, with all of them showing a high percentage of CIT equipment

Companies of 10 or more employees in the Basque Country, with the exception of the use of e-Commerce, showed high levels of CIT (Information & Communication Technology) equipment in 2012, according to data provided by Eustat. By geographic location, despite the lack of significant differences, Donostia-San Sebastián stood out in capitals and Alto Deba especially stood out in regions for information technology use.

Table 1: Percentage of establishments in the Basque Country with 10 or more employees by equipment. 2012

	Internet		Website		Computer networks	Open-source programs	e-Commerce
	With connection	Carry out procedures with the Admin. (1)	Have	In Basque (2)			
BASQUE COUNTRY	96,7	87,8	81,6	41,8	92,6	74,2	24,9
Vitoria - Gasteiz	96,5	85,1	81,5	33,0	90,6	76,0	21,4
Bilbao	97,5	87,8	81,6	39,4	93,3	74,7	23,1
Donostia - San Sebastian	97,1	88,4	84,5	56,9	94,3	73,6	27,7
ARABA/ÁLAVA	95,8	86,0	81,0	32,4	90,3	73,0	21,4
Arabako Ibarak / Valles Alaveses	98,7	84,2	83,0	18,8	95,4	74,7	16,3
Arabako Lautada / Llanada Alavesa	96,2	85,1	81,1	32,8	90,5	75,0	21,2
Arabako Mendialdea / Montaña Alavesa	98,2	86,5	71,0	54,0	92,7	65,8	16,7
Errioxa Arabarra / Rioja Alavesa	92,9	91,3	75,6	32,7	90,6	68,2	21,2
Gorbeia Inguruak / Estribac. del Gorbea	97,2	86,7	87,1	28,3	93,1	75,6	24,9
Kantauri Arabarra / Cantábrica Alavesa	92,6	92,2	80,1	32,4	85,0	77,1	23,5
BIZKAIA	96,6	87,2	81,4	35,5	92,8	73,1	23,2
Arratia Nerbioi / Arratia-Nervión	94,2	90,7	88,9	28,2	96,8	72,5	19,2
Bilbo Handia / Gran Bilbao	96,4	86,7	81,5	35,1	92,5	73,6	23,6
Durangaldea / Duranguesado	99,5	88,3	79,4	31,3	96,6	74,0	21,6
Enkartzioak / Encartaciones	92,7	81,5	80,2	37,2	88,3	71,5	5,3
Gernika-Bermeo	94,3	93,7	85,5	51,9	90,0	79,1	22,8
Markina-Ondarroa	98,7	89,6	69,9	54,7	86,9	75,8	33,3
Plentzia-Mungia	95,8	91,5	81,1	39,6	93,1	78,9	28,6
GIPUZKOA	97,4	89,5	82,2	55,5	93,5	76,6	29,1
Bidasoa Beherea / Bajo Bidasoa	95,0	83,5	79,3	46,1	91,2	74,4	17
Deba Beherea / Bajo Deba	100,0	89,9	85,6	52,4	93,8	83,6	42,8
Deba Garaia / Alto Deba	100,0	97,3	89,7	75,7	98,7	82,4	32,4
Donostialdea	97,4	89,5	80,1	52,7	93,4	74,8	27,7
Goierri	97,9	93,1	85,7	60,1	91,0	85,3	26,6
Tolosaldea / Tolosa	98,0	88,1	85,0	53,8	95,3	73,4	32,2
Urola-Kostaldea / Urola Costa	94,1	85,4	80,2	58,4	91,7	82,4	32,4

(1) Of the establishments with Internet, percentage of those that interact electronically with the administrations

(2) Of the establishments with a website, the percentage with availability in Basque

Source: EUSTAT. Information Society Survey - ESI-Companies

In companies of this size with **Internet** connections, special mention should be made of the regions of Alto and Bajo Deba in Gipuzkoa, with 100%, Duranguesado in Bizkaia, with 99.5% and los Valles Alaveses in Álava, with 98.7%.

Companies with Internet access and who carry out **procedures with public administrations** in electronic form were more numerous in the regions of Alto Deba in Gipuzkoa (97.3%), Gernika-Bermeo in Bizkaia (93.7%) and Cantábrica Alavesa in Álava (92.2%).

As regards Internet presence via a **website**, special mention should be made of companies in the regions of Alto Deba in Gipuzkoa (89.7%), Arratia-Nervión in Bizkaia (88.9%) and Etribaciones del Gorbea in Álava (87.1%).

In terms of **computer networks** it is worth highlighting the regions of Alto Deba in Gipuzkoa, 98.7%, Arratia-Nervión in Bizkaia, 96.8% and Valles Alaveses in Álava, 95.4%.

Furthermore, the highest percentages of companies with 10 or more employees using **open-source programs** were in Goierri in Gipuzkoa (85.3%), Gernika-Bermeo in Bizkaia (79.1%) and Cantábrica Alavesa in Álava (77.1%).

Lastly, regarding the use of **e-Commerce** (purchases or sales via electronic means), in companies of this size, although the percentages reached were a lot more modest, the regions of Bajo Deba in Gipuzkoa (42.8%), Markina-Ondarroa in Bizkaia (33.3%) and Etribaciones del Gorbea in Álava (24.9%) all stood out.

Availability of Basque on Basque company websites.

Websites available in Basque were most prominent in companies located in the regions of Gipuzkoa. In this province they stood at 75.7% in Alto Deba, around 60% in Goierri and Urola Costa and over half of those situated in Tolosa, Donostialdea and Bajo Deba.

Following these were those in Bizkaia, where it was possible to access the language in over half of the websites situated in Markina-Ondarroa and in Gernika-Bermeo.

Lastly, for Álava, over 50% of websites could be accessed in Basque in companies located in la Montaña Alavesa, with the remaining regions having lower percentages.

For further information:

Basque Statistics Office

C/ Donostia-San Sebastián, 1 01010 Vitoria-Gasteiz

Tel:+34-945-01 75 00 Fax:+34-945-01 75 01 E-mail: eustat@eustat.es

Contact: Juan Luis López Gonzalez

Tel:+34-945-01 75 06 Fax:+34-945-01 75 01

[Further press releases on Information Society Survey of the Basque Country -ESI Companies](#)

[Information Society Survey of the Basque Country -ESI Companies databank](#)